

Heidi Health AI Scribe

At Watling Street Practice, we're committed to delivering top-quality care to all our patients. To help make your consultations even more effective and efficient, we may use a tool called Heidi Health AI Scribe during your appointment.

What is Heidi Health AI Scribe?

Heidi Health AI Scribe is a secure, AI-powered tool that helps clinicians create accurate medical notes during your consultation. This allows your clinician to focus fully on you, enhancing your care and saving time on admin.

- Enables better interaction and focus
- Produces accurate, detailed notes
- Saves time for more patient care

Your Consent Matters

You will always be informed before Heidi is used. Verbal consent is required, and you can decline or withdraw consent at any time without affecting your care.

- Your choice is respected
- Fully compliant with UK GDPR
- Approved by your local Data Protection Officer

Your Data, Security and Privacy

Only your clinician can access your sensitive information. Our systems meet GDPR, NHS, and ISO27001 standards.

- Access restricted to your clinician
- Locally hosted within the UK for full data sovereignty
- No audio recordings are kept – only clinician-approved notes are saved

How Your Data Is Used

Heidi AI is transparent, limit what is collected, and ensures strict security. Your data is used only to provide and improve our service.

- Every piece of data has a clear, defined purpose
- Only essential information is collected
- Notes go directly into your secure NHS record

